Why do I need to prepay for inventory?

Answer: As with any product, it is much cheaper to produce badges in larger quantities. Prepaying for future inventory allows us to create all of your badge shells at one time, while passing on the larger quantity discounts to you. Without prepaying for a program, setting up and producing the badges one at a time and billing for them individually would make each name badge very expensive.

Is the release fee pre-paid as well? What is this charge for?

Answer: Yes, the $3.30 (G) per badge release fee is also pre-paid. First, it covers the cost of the website and all of its administrative tools and up keep. Second, it covers the extra cost of personalizing your badges one at a time as needed. Lastly, it covers the cost of all future shipping. This means you will not pay $5 – $10 shipping charges on each release. You can simply order, drop ship wherever you would like, and pay nothing more.

How do the badges ship?

Answer: We ship all releases by USPS. In cases where you may be in a rush or need shipping expedited, we allow you to select FedEx or UPS shipping methods with your shipping account number.

What if I never receive my order through the mail?

Answer: Although this is a rare occurrence, if a badge is lost in the mail, we will replace it at no charge upon request after 10 working days from the ship date.

Do I have to use the badges within a certain time frame?

Answer: No. While many programs require you to use all your inventory within a certain time period, our release program has no expiration. However, there needs to be at least one release on the account within any twelve month period.

How many lines of personalization can I enter on my program?

Answer: It depends on how many lines your name badge is set-up to accommodate. While most programs have 1 – 3 lines of variable data, we can support up to nine.

Can you select different attachments for the back of the badges? I have some employees that prefer magnets and others that prefer clips.

Answer: Not a problem. Each program can have up to three separate attachment options, and each option is individually tracked to give you current inventory levels.