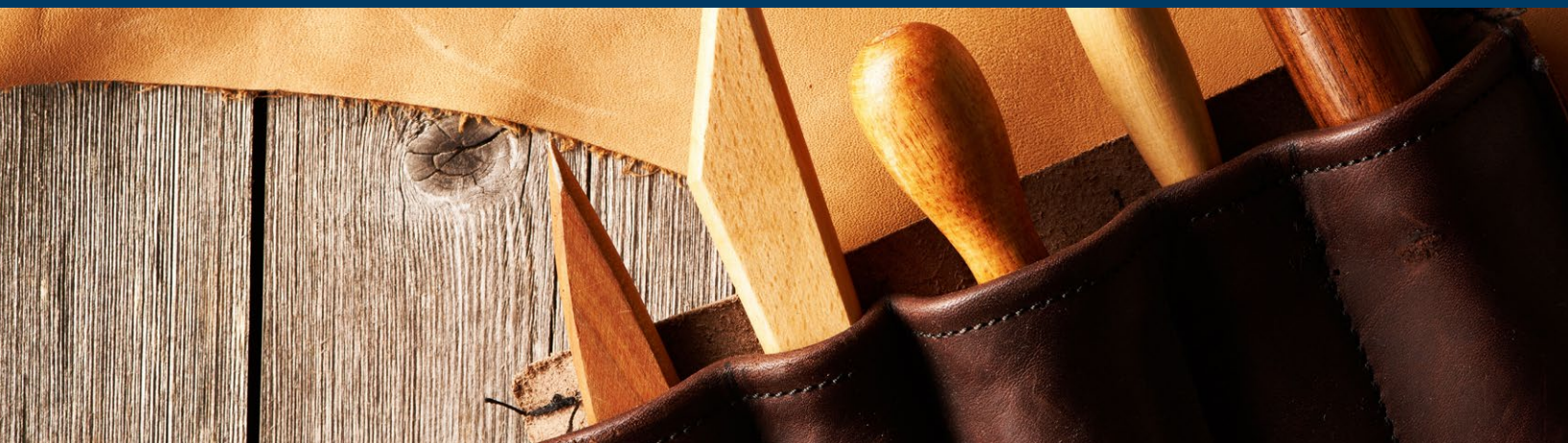


LEATHER Q&A



Can I customize any of the products?

Answer: Yes, this would be done as direct import order. There is a \$10,000 minimum order and the lead time would be 150 days.

Is full color printing available?

Answer: Yes. This can be done on products with a domed medallion or a metal backer. On the items with a metal backer, the imprint prints on a white plate and is attached to the silver or gold backer. You can also add a polyurethane dome on the item.

What is your sample policy?

Answer: Canyon Outback leather products are billed at EQP net price and credited in full upon return. Ground freight is free to you. When you are ready to return the item (within 30 days, in new condition) contact Customer Care for an electronic shipping label.

What is your standard packaging?

Answer: Most products are inserted into a protective dust bag.

Can I have an embroidered imprint on leather?

Answer: We do not embroider our leather products. However, you can purchase blank product and send to an embroidery place if you would like.



whitepapers
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